

We have committed to work diligently towards achieving a decarbonized society, while still maintaining our highest ethical standards, and respect for all human rights.

NTT is taking bold action to help this future take shape:

## PROSPERITY

NTT has promised to help improve societal resiliency in work, life and our ever more digital world through provision of powerful, innovative technologies and ethical business operations that create a more sustainable society.

### 1 Setting High Ethical Standards

NTT has established detailed ethical standards for all employees and partners ensuring full adherence to our Corporate Ethics Policy at all times.



Established a Corporate Ethics Committee reporting to the Board of Directors



### 2 Managing Business Risk

Every employee takes responsibility for ensuring compliance with NTT's corporate standards and adheres to managing exposure to risk.



Participation in our corporate ethics policy training.



NTT has a zero tolerance approach to corruption.

### 3 Governance and Compliance Conduct

NTT is strengthening its corporate governance, to better manage and monitor corporate governance and tax, holding ourselves accountable to our promises.



### 4 Ethical Business Partnerships

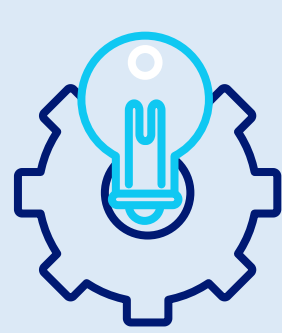
Promoting a fair and competitive business environment, NTT wants to ensure its business partners meet the same high ethical standards we set ourselves.

### 5 Promoting B2B2X

NTT will work collaboratively with partners to help bring new technology solutions to market. Creating new solutions for the digital future through a new business model called B2B2X, we will focus on helping to solve social issues.



Generate **¥600 billion** in B2B2X revenue by 2023



Number of B2B2X projects: **119** (current as of end of September 2021)

Developed a platform with **Mitsubishi Corporation** with the aim of reducing food waste caused by inventory supply chain errors



### 6 Intellectual Property Rights

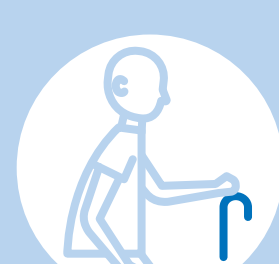
Through continuous innovation NTT is committed to maintaining competitive advantage while licensing technologies that contribute to society. We will continue to protect our intellectual property through patents and licensing policies for purposes of trust.



**POSITIVE TREND:** Established the NTT IOWN Integrated Innovation Center on July 1, 2021 to accelerate technology development in photonics-electronics convergence.

### 7 Economic Revitalization

As a leader in digital transformation, we will bring technology solutions to help resolve societal challenges unique to each country, including:



The aging population



Fair and equal access to education



Equitable healthcare



Regional economic development



### 8 Service Stability and Reliability

By supporting the vital infrastructure of a digitized society, we will make use of our technology to keep people safe and secure from epidemics and natural disasters. NTT continues to improve its ability to ensure continued connectivity across Japan in times of disruption.



**99.99%** Stable service provision rate

### 9 Information Security and Protection

By redoubling our commitment to digital security, we will reinforce our determination to protect people's personal data, helping to achieve a more digital resilient society and ensure the protection of ICT infrastructure.



Number of service suspensions due to cyber attacks (annual)



### 10 New Working Styles

We are embracing the new remote work paradigm in a post-pandemic world by upgrading our IT environments, reviewing our systems for areas of improvement, and advancing the digital workplace